Privacy Policy

MTHUB Solutions Corp., hereinafter referred to as the "Company" or "MTHUB", is committed to protecting Clients' data and makes every effort to make the use of the services safe.

This document applies to all participants interacting with the company: registered on the site Clients, site visitors without registration, concluded a written contract and other counterparties (hereinafter referred to as "User").

1. Data storage

MTHUB, depending on the regional affiliation of the Client, uses the services of one or another Operator, and also uses its own infrastructure, if it is admissible. The client accepts that his data may be transferred to the regional Operator.

2. Type of stored data

MTHUB stores several types of User data and uses it to compliance with the requirements of international law, in particular for compliance with KYC and AML procedures.

1) Personal information:

- Email:
- Name:
- Surname;
- Middle name;
- Age;
- Phone number;
- Country and address of registration.

2) Financial data:

- Fund transfers;
- Trading operations;
- Numbers and types of accounts.

3) Technical data:

- Used devices;
- Dates and times of authorization;
- Operating system;
- IP addresses.

The Company may also store other information, including correspondence e-mail, online chats, video conference recordings.

3. Cookies

Cookies are used by the Company solely to improve the operation of the services: acceleration of page loading, automation of the affiliate program of the affiliate programs. When visiting the Company's website for the first time, the user is prompted to choose whether he is willing to use cookies. To change your mind in the process using the site, you must contact the support of the Company or clear browser service data.

4. Transfer of information to third parties

User data is confidential and may be disclosed to third parties in exceptional cases. The main list of situations in which the Company sends data:

- 1) KYC procedure carried out by external providers.
- 2) Request from law enforcement agencies in a case of criminal activity.
- 3) Claim of the Client or his legal representatives.

In the event that the User is suspected of money laundering or financing of terrorism, his data may be transferred to the competent authorities for further investigation.

All data is transmitted via secure communication channels.

5. Use in advertising

Users consent to the use of their data for advertising campaigns, including retargeting methods. The data can be used: device data, email, phone number, or other type of data. The Company takes care of the User's data and does not transfer it to advertising agencies, but uses them directly in corporate accounts of advertising networks.

6. User rights

The user has the right to request a change or adding of data, if this is associated with a change in personal information necessary for the correct use of services. Data changes are carried out within the rules of the Company.

The user has the right to request to delete his personal data. Data deletion is an irreversible process and can only be performed if there is no history of financial transactions on the account. In all other cases, the Company may keep information about the User within the time limits established by law.

To request the change or deletion of data, the User must write an official request to hello@mthub.io or use in a special form on the Company's website.

The user has the right to apply to the Company with a request to strengthen measures of security, if there are good reasons or grounds for it.